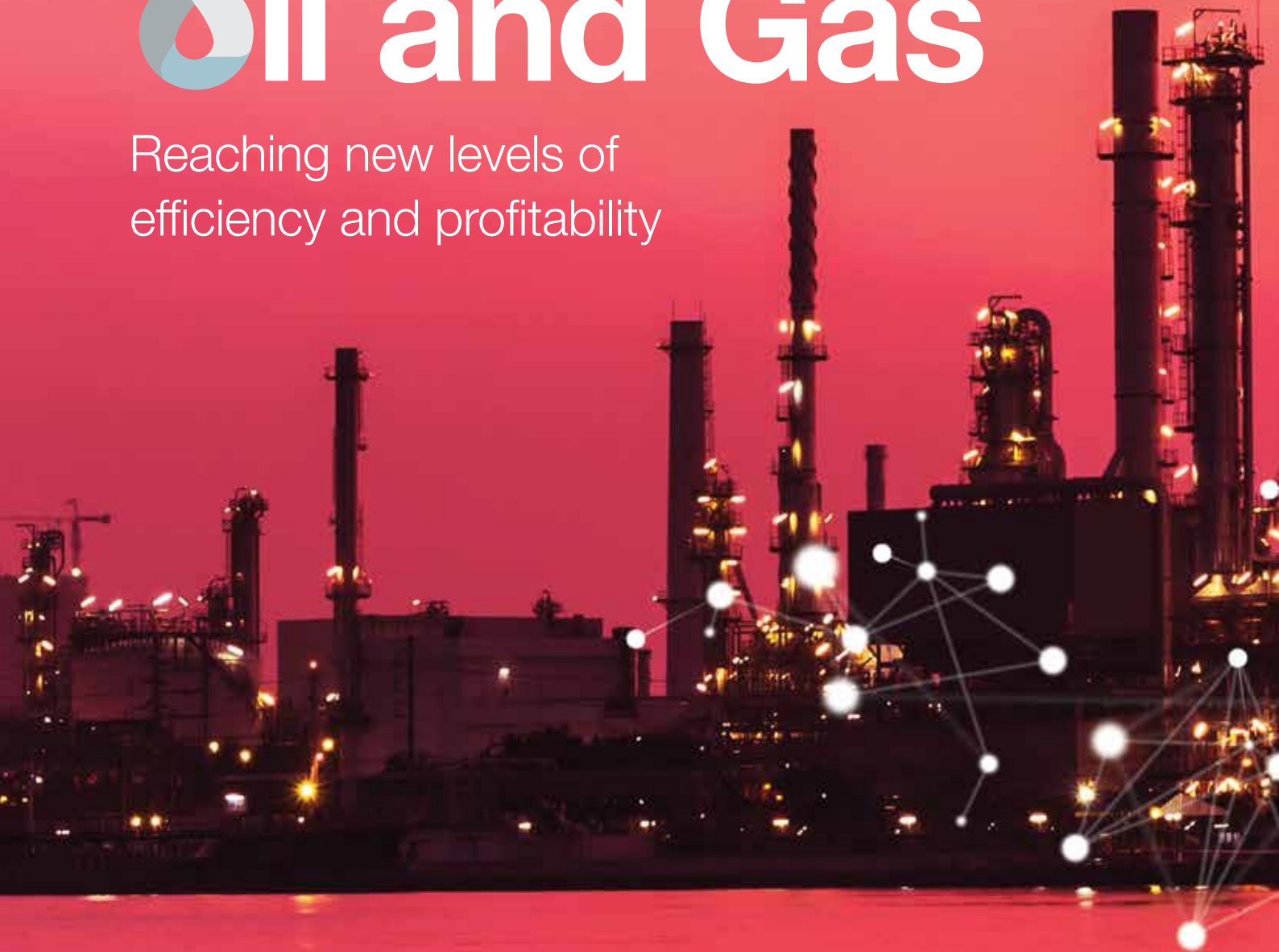CGI

Experience the commitment®

CGI in Oil and Gas

Reaching new levels of efficiency and profitability

The oil and gas industry is a challenging place to operate in the 21st century. The demand for energy and oil products keeps rising, prices fluctuate regularly, there is geo-political uncertainty and reserves are becoming more difficult to access.

In the face of these challenges, oil and gas companies are looking for ways to increase the productivity of their reserves, make better use of their assets, engage in strategic partnering arrangements, improve compliance and generate more downstream profits. All of this needs to be done securely, safely and sustainably.

CGI works with oil and gas companies across the globe to address these challenges and more. We combine extensive industry expertise, proven solutions and end-to-end IT services to help organisations create agile and cost-effective infrastructures that reach new levels of efficiency and profitability.

Our expertise ensures the success of all your projects— from implementing software designed by our experts, to delivering solutions in an Application Service Provider environment, to performing non-core, back-office accounting functions.

Our Industry Expertise

For over 30 years we have helped oil and gas companies focus more on their core business and less on their IT infrastructures by reducing general and administrative costs and optimising asset utilisation. CGI's integrated financial, production, land and asset management solutions can effectively address the needs of any petroleum company or natural resource trust department, regardless of size—from the junior producer to the integrated major.

We supply services, solutions and consultancy across the entire supply chain. In particular, we:

- are preferred global supplier for 3 out of 6 oil majors

- provide cloud services for 38 upstream operators, managing joint venture production data for more than 700 joint ventures

- process over 1.5bn cards transactions and manage over $100bn in fuel card payments globally per annum making us a global leader in this space

- have over 2,000 professionals working with our Oil & Gas clients in 24 locations around the globe

Our key oil and gas offerings include:

- Cyber security

- Mergers, acquisitions and divestments (MA&D)

- BI and big data

- Upstream application services

- Enterprise asset management

- Offshore crew logistics (Vantage POB)

- Joint venture collaboration platform (License2Share)

- Gas quality and management system (PRODIS)

- Tanker fleet management solution (CROSS)

- Customer relationship management

- Fuel card services

For our complete range of offerings visit www.cgi-group.co.uk/oil-and-gas or contact one of our experts at enquiry.uk@cgi.com

Upstream Services

- Upstream application services
- Enterprise asset management
- Vantage personnel on board (POB)
- License2Share

Corporate

- Cyber security
- Mergers, acquisitions and divestments
- BI and Big data

Downstream Services

- PRODIS for distribution & transport
- CROSS for tanker fleet management
- Customer relationship management
- Fuel card service

Corporate

Within our corporate offering we have three key competencies which are cyber security; mergers, acquisitions and divestments (MA&D); and big data.

- Cyber security is a global issue with corporations needing to understand the possible risks to their business and customers. At CGI, we have helped clients manage complex security needs and compliance requirements for over 35 years – allowing us to truly understand security from all angles.

- Oil and gas companies wishing to acquire or divest assets need an IT partner with deep industry expertise and proven experience. CGI has worked across the globe executing mergers, acquisitions and divestments. We have handled multimillion to multibillion dollar deals cost effectively and carefully whilst minimising risk and downtime and increasing efficiency and cost savings.

- As the exploration and production of oil becomes harder, drawing rich insight from your data sets is more imperative than ever before. From geological and production data to customer insight and purchasing behaviour, collecting and maintaining it efficiently can make a difference in this ever competitive industry. CGI have collaborated with major partners in this space for many years, enabling our customers to make the most of their IT investments and turning data into new opportunities.

| Exploration | Production | Supply | Refining | Distribution | Retail |

Cyber Security

Exploration	Production	Supply	Refining	Distribution	Retail

Cyber security is recognised as a significant risk within the oil and gas industry with its critical infrastructure, systems and ever-increasing volumes of sensitive data. Cyber attacks are becoming more sophisticated intargeting people, systems and organisations across country borders.

At CGI, cyber security is part of everything we do. For more than 35 years, we have helped clients manage complex security challenges with a business-focused approach - protecting data, IP, what is most valuable to them. We work with leading organisations across the commercial sectors and governments in UK, North America and Europe. As a result, we understand security from all angles – technology, business and legal – and have specialists who can build cyber security into your business strategy to drive agility, efficiency and competitive advantage.

We help our clients grow and be more productive by offering consultancy, solutions and managed services, including:

Assess the risk

- Risk and vulnerability assessments, information handling, data protection, regulatory compliance, insider threat analysis, threat trends, board-level awareness, education and cultural change, response and recovery planning, security audit, security policy, procedures and processes, Information Security Management Systems

Protect the business

- Secure systems engineering, securing new technologies such as mobile platforms, cloud and the Internet of Things, penetration testing, identity and access management, biometrics, system test and evaluation including Common Criteria, CESG's Tailored Assurance Scheme (CTAS), Commercial Product Assurance (CPA) and Assured Services (CAS), crypto management

Operate with confidence

- Protective Monitoring, Security Incident Event Monitoring (SIEM), firewall management, incident response, Advanced Threat Investigation services and threat intelligence analysis

Why CGI?

We have deployed and supported more than 9,000 biometrics systems and devices at over 100 worldwide locations, delivering more than four million biometric enrollments each year for the US military.

Case Study

An oil and gas super major wanted to upgrade the fraud detection systems for their fuel card offering. The system they had was limited to detecting fraud more than 48 hours after the card transaction had taken place. CGI implemented a system that enables near-real-time detection and alerts - enabling the client to effectively detect and fight against fraud.

Since the system went live in October 2013, there has been a substantial increase on the real-time data feed from the card authorisation service – also managed by CGI for the client organisation. The client is already seeing an improvement, with suspected fraud identification and discussion with Fleet Customer Management within one hour of suspicious transactions.

Mergers, Acquisitions & Divestments (MA&D)

Exploration	Production	Supply	Refining	Distribution	Retail

The oil and gas industry is characterised by ongoing mergers, acquisitions and divestments. Whether these deals involve a few million dollars and a dozen employees or billions of dollars and hundreds of employees across multiple countries, they can determine a company's fate.
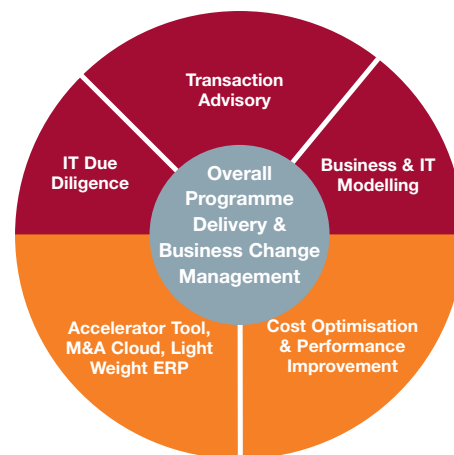
IT can make or break the success of mergers, acquisitions or divestments. If not handled properly from the start, IT problems can delay a deal or lead to spiralling costs. IT is also part of changing how people work as a result of the deal.

To be successful, companies need an IT partner with deep industry expertise and proven experience in managing MA&D from start to finish with expected results. CGI is such a partner, working with oil and gas companies across the globe to execute these deals carefully, cost-effectively and profitably.

We have helped buyers and sellers around the world meet their objectives using our skills in change and project management, business consultancy, ERP management and delivery, testing, cash management, outsourcing and off-shoring. We can deliver efficiencies, cost savings and new business models that satisfy all parties. CGI have comfortable experience of divestments and JV set up based on our "JV in a Box" solutions.

Why CGI?

We helped an oil and gas super major divest $6+ billion assets and over 6,000 staff drawing on our experience of working with more than 800 JVs and 40 oil and gas organisations globally.

Overall Programme Delivery & Business Change Management — Transaction Advisory, Business & IT Modelling, Cost Optimisation & Performance Improvement, Accelerator Tool, M&A Cloud, Light Weight ERP, IT Due Diligence

Case Study

An oil super major wanted to exit its downstream operations in a European market to release $350 million for investment elsewhere. The divestment included hundreds of petrol stations; hundreds of thousands of loyalty and fuel cards; the sales and marketing functions for fuels, lubricants, LPG, chemicals and other products; supply and distribution to 18 airports; and the in-country manufacture of lubricants.

CGI was involved in all aspects of the divestment, from business consulting and change management to IT. In all, 350 IT users were trained and moved to a new system involving 170 applications and all the relevant data. While all this was happening, the major's business was not disrupted and we improved its remaining IT by introducing best practices.

This large project was very successful and delivered precisely on deadline, not only through our technical and business expertise but because we took time to understand both the seller's and the buyer's cultures – which meant issues could be raised openly and dealt with promptly.

BI and Big Data

Exploration	Production	Supply	Refining	Distribution	Retail

Big Data is becoming a reality for many organisations and those that are successful in leveraging it through BI and analytics are outperforming their peers. Oil and gas companies have a wealth of information that, if used effectively, can drive improvements in business performance and results.

CGI can help with expertise, solutions and partnerships using our Data2Diamonds™ approach to simplifying data management and realising value from analytics for both upstream and downstream operations. This framework provides a blueprint for success in putting information to work. Our objectives are to:

- Shorten the "distance" between data assets and the people who need them

- Discover insights into important behaviours of people and machines

- Help clients use those insights to improve results

With over 4,200 professionals working globally in BI and Big Data, CGI offers the full range of business intelligence services for our clients, including consulting, integration of all major vendor applications, managed services and cloud-based, hosted systems.

Why CGI?

CGI received the 2014 Microsoft Intelligent Systems Partner of the Year Award for our innovative Internet of Things (IoT) solution that delivers significant client benefits.

Case Study

The average production losses for this oil major annually run in excess of billion dollars. The benefit from prevention of loss of equipment/assets, production loss, and contractual loss/penalty for non-utilization of wells with various governments runs in to hundreds of millions.

With the help of CGI the client was able to optimise production process by 1-3% of a typical 50.000-100.000 barrel/day. Using our system the client can remotely diagnose and fix various equipment without having to visit oil rigs in the middle of sea, deep into the African forests or frozen zones and more importantly from a health and safety point of view the benefit is immeasurable.

Upstream Solutions

UPSTREAM			DOWNSTREAM		
Exploration	**Production**	Supply	Refining	Distribution	Retail

Solution suite and services for upstream

Information technology is a key component in the upstream oil and gas business. With the ever increasing need for energy production, accessing reserves has become increasingly complex. This has resulted in the need for heavy investments to extract reserves, which often relegates back-end system and process enhancements to a lesser priority.

CGI works with oil and gas companies across the globe to address these challenges and more. We combine extensive industry expertise, proven solutions and end-to-end IT services to help organisations create agile and cost-effective infrastructures that reach new levels of efficiency and profitability.

What we offer

CGI delivers multiple levels of service to the upstream oil and gas industry, including the following areas of expertise:

- Capital projects
- Subsurface and wells support
- Reservoir management
- Field development
- Engineering, procurement and construction
- Enterprise asset management
- Joint venture operations

- Offshore crew logistics and workforce managements
- Back office outsourcing for oil companies

The applications we offer include our own intellectual property, as well as innovative solutions from our alliances with world-leading vendors. Our upstream experts understand the requirements, functions and challenges of each area and recommend the best technology solutions to drive transformation.

For our complete range of offerings visit www.cgi-group.co.uk/oil-and-gas or contact one of our experts at enquiry.uk@cgi.com

The value we deliver

CGI's work with major upstream operators delivers the following competitive advantages:

- Reduced exploration costs and time-to-first-oil using sophisticated data modelling and visualisation
- Optimised production using real-time production data to enable faster, better decision making

- Streamlined, automated and integrated business processes
- Implementation of smart and other profit-driving technologies
- System and data integration, creating a single view of operations and information
- Increased flexibility and agility in responding to market changes
- Greater compliance with safety, environmental and security regulations

Upstream Applications Services

Exploration	Production	Supply	Refining	Distribution	Retail
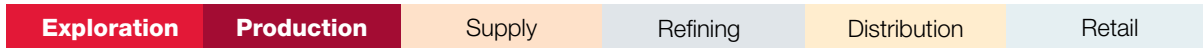
It's difficult to find any aspect of business that isn't run or managed by software applications. The more they help us work faster and more efficiently, the more we come to rely on them. The benefits of business applications are vast - but the more applications that a business uses, the more complex IT becomes. This can lead to increased mistakes and spiralling costs related to maintenance and administration.

At CGI we are a global applications services provider offering end-to-end application management services to successfully build, run and evolve your business critical applications, bringing immediate cost savings, long term business value, reduced complexity and faster time to market.

Our three core areas of expertise are subsurface & wells (SS&W), engineering & smart and production.

Subsurface & Wells

CGI has deep understanding of the SS&W domain with strong modelling and visualisation capabilities. We have helped oil and gas majors for many years to improve exploration, increase recoverable reserves whilst lowering costs and bringing innovation. Our key differentiator is our understanding of ITIL-based service processes combined with domain knowledge that allows us to bring added value to your business. Our experts are accredited and trained in their areas and often have a background in geosciences or process engineering.

We understand the role of geoscientists and their workflows and provide first and second line support for reservoir engineering, drilling, production and database applications across multiple platforms. CGI's support includes:

- Geophysics
- Geology
- Geomatics
- Reservoir engineering
- Petrophysics
- Well engineering
- Data management

Engineering & Smart

At CGI we work with our clients globally to design, build and support their core engineering capability and smart business systems. Building on our proven experience we provide the right solutions to our clients, enabling them to more effectively and efficiently deliver and operate. Our engineering information hub helps our clients get maximum return on assets, improve compliance and gain rapid access to accurate information. Simply put, spending a little now will save a great deal in the long term.

Our support includes:

- Project/programme management
- Portfolio management tool set

- Document management
- Business process management
- Contract management
- Portfolio value integration management
- Product management streamlining
- Working capital improvement
- Digitalised balanced scorecards
- Risk analytical modelling
- Lease management rationalisation

Production

We deliver the best practice business processes and tools to enable our clients to maximise the performance of their production functions. In particular we offer:

- Maintenance scheduling and planning

- Distribution management systems

- Operational control systems

- Outage management systems

- Plant maintenance

- Mobile workforce management

- PI reporting

- BI and data manipulation

- Asset performance management

Our global delivery model offers the best combination of onshore, nearshore and offshore delivery options to reduce costs and accelerate delivery, as well as locally accountable teams backed by global resources.

Why CGI?

CGI supports more than 1,000 applications in the exploration and production domain and is one of Shell's key global application service providers having supported the client for more than 15 years.

Case Study

CGI provided subsurface & wells expertise and services to an oil and gas major, resulting in a more streamlined organisation. We provided global applications support team leads, a global governance model and managed the application support end-to-end.

Through standardising global support, the client was able to focus on workflow staff who were able to proactively add value to the business, resulting in improved user productivity. CGI was able to train and strengthen the knowledge of sub-surface and wells within the client's staff, enabling them to reduce their resilience on external consultants.

In addition, the client was able to seek quicker and more efficient support. CGI was able to increase the use of problem analysis to fix root causes within the client's business, making systems more stable and reducing ticket volumes.

Enterprise Asset Management

Exploration	Production	Supply	Refining	Distribution	Retail
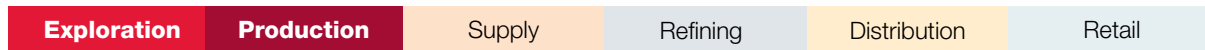
Very few industries in the world are as asset intensive as the oil and gas industry. Substantial infrastructure is required throughout the supply chain in order to operate efficiently and safely whilst reducing downtime. This combined with the ever increasing difficulty of accessing new reserves makes effective asset management of utmost importance to our oil and gas clients.

At CGI we specialise in effective asset management making it possible to keep track of each asset, generate valuable information from each and with that information make informed decisions that drive business performance and results. We take an end-to-end approach to planning, implementing and supporting EAM solutions, leveraging mobile technology that enables easy access of information anytime, anywhere.

CGI's enterprise asset management (EAM) framework is firmly rooted in PAS 55 and ISO 55000. We have won various quality awards for EAM and have delivered EAM to clients around the world. This makes us best placed to help you:

- optimise your asset related cost and risk

- achieve optimal asset performance to support business goals

- view assets holistically with near-real-time visibility of information on health, condition and performance.
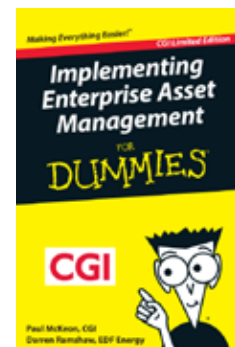
Why CGI?

CGI was the first Systems Integrator to be invited to become a Patron of the Institute of Asset Management (IAM). CGI has been a council member of the IAM since 2003 and continues to be a very active working partner.

Case Study

CGI helped E.ON Generation manage their largest IT project over a four-year period. The result: a new, standardised asset management solution for 2,000 users with minimal disruption to operations.

Having evaluated four asset management solutions, E.ON Generation chose SAP ERP software as its new platform. CGI was charged with implementing a common SAP asset management solution across 24 power plants and 20 wind farms throughout the UK.

E.ON Generation now has a single platform and a streamlined process for asset management, transforming their approach to plant maintenance. Previously, the usefulness of data depended on the expertise of key individuals. Now, information is readily available and can much more easily be analysed and used to good effect.

Making Everything Easier!™
CGI Limited Edition

Implementing Enterprise Asset Management

FOR DUMMIES

CGI

Paul McKeon, CGI
Darren Ramshaw, EDF Energy

Vantage Personnel on Board (POB)

Exploration	Production	Supply	Refining	Distribution	Retail

Vantage POB is CGI's leading personnel tracking and flight scheduling system. It is used by the oil and gas industry to control and monitor the movements of personnel to, from and between offshore and onshore facilities.

Effective emergency response requires knowing where everybody is at all times. Tracking the movements of personnel in the field and making sure they have gone through the correct safety training to perform their work is crucial for emergency response and mitigation. Standardising the POB business process through Vantage POB enhances safety, security and operational efficiency.

Vantage PoB provides enhanced safety, security and operational efficiency with the ability to validate survival and training requirements against a central database of competencies and qualifications. The system is highly scalable, offering a flexible, proven and reliable solution for both smaller and larger operators.

Vantage POB can be implemented as a stand-alone database or as a shared service across operators and contractors.

Why CGI?

Vantage POB tracks 18,000 personnel working offshore across more than 250 installations with 4,500 users in the UK continental shelf. With 99.98% availability and 100% reliability Vantage POB is the industry standard in the UK continental shelf.

Case Study

Vantage POB was originally designed by operators in the UK oil and gas sector following the Piper Alpha disaster in 1988. It has been operational since 2003 with over 99% reliability.

In the UK sector of the North Sea, Vantage POB now tracks 95% of personnel movements, including over 125 flights (helicopter and fixed wing), over 3,000 passenger bookings and over 700 freight items each and every day. Over 600,000 personnel records are held and over 13.5 million passenger trips have been tracked to date.

License2Share

Exploration	**Production**	Supply	Refining	Distribution	Retail
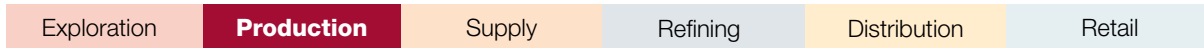
The UK oil and gas industry is undergoing a major shift from large fields and large operators in the early days, to smaller new discoveries, many marginal fields and greater interdependence in exploration, development and production. There is a need for operators to focus on maximising economic recovery for the UK as well as pursuing their individual commercial objectives. Asset stewardship is crucial in achieving this, and to minimise costs and maximise revenues, a greater constructive collaboration between operators, partners and regulators is needed.

To meet this demand, CGI has created a secure cloud service called License2Share, which allows users to access solutions that are tailored to the specific information sharing requirement they face. License2Share is designed to enable license(s) sharing in a joint venture during its lifecycle. It brings together joint venture parties with disparate processes, data from various sources and applications into a single secure collaboration platform to manage their operation thus reducing the IT investments costs by more than 50% as well as document handling costs by more than 30%.

License2Share does not require capital investments and is available immediately on demand, therefore lowering CAPEX and improving ROI. We can also integrate License2Share to and from other platforms (e.g. SharePoint) to fit your business needs and the solution is easily integrated with Microsoft Outlook.

The solution can be offered as a software-as-a-service (SaaS) concept or pay-per-use service per joint venture.

Why CGI?

License2Share is used by 40 oil and gas companies for more than 750 licenses in eight countries and four continents.

Case Study

In 2009, CGI in partnership with the oil and gas industry created the cloud service License2Share. CGI was awarded with the contract for development, deployment, systems integration and data migration services for License2Share.

In 2014, CGI signed an agreement to operate and further develop License2Share on the Norwegian continental shelf and internationally.

Downstream Solutions

UPSTREAM			DOWNSTREAM		
Exploration	Production	Supply	Refining	Distribution	Retail

Transforming operations to drive growth and revenue

Rising costs, volatile consumer demand and intense retail competition are challenging downstream oil and gas operators to find ways to maximise profits. Leading operators are using technology to drive efficiencies and cost savings across the supply chain, deliver the right products at the right time and at the lowest cost, effectively process card payments, execute results-driven loyalty programmes, combat fraud and more.

With decades of oil and gas experience, we understand the downstream business and offer the expertise to transform downstream operations to drive growth and revenue. We work with downstream companies across the globe to meet their current and future challenges through innovative, high-performance technologies.

What we offer

CGI provides a wide range of downstream services and solutions that support the entire downstream lifecycle including the following areas of expertise:

• Gas quality management

• Gas balancing

• Customer relationship management

• Fuel card services

• Loyalty programmes

• Point of sales

• E-commerce

• Transport management solutions

For our complete range of offerings visit www.cgi-group.co.uk/oil-and-gas or contact one of our experts at enquiry.uk@cgi.com

The value we deliver

CGI works with major downstream operators delivering the following competitive advantages:

• Minimised costs and maximised efficiencies across the supply chain

• Greater operational performance

• Superior product management and delivery

• Enhanced asset tracking and control

• Expanded customer base through improved service

• Increased profit margins

PRODIS for Distribution and Transportation

Exploration	Production	Supply	Refining	**Distribution**	Retail
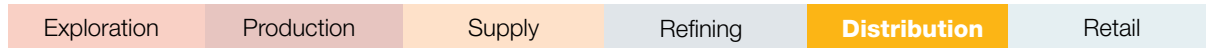
Gas markets have been liberalised and third party access (TPA) has been introduced – which requires transparency, competition, flexibility, non-discrimination, and efficiency in operations and utilisation. The business rules for distribution vary significantly from country to country. In addition, in some countries, business rules are significantly different for each distribution network.

Distribution network operators, market agents and other parties such as transporters and shippers, require gas contract management applications that effectively support their business, demonstrate cost-effective operation and regulatory compliance and have the flexibility to adapt to regulatory reform, dynamic contractual relationships and changes to the network environment.

PRODIS, from CGI, meets the information needs of organisations throughout the oil and gas supply chain – upstream, transportation, distribution, storage, LNG and shipping. We have built PRODIS around a generic data model and extensive suite of standard functionality which we customise specific rules depending on your business needs. The resulting solution has a dual advantage. A purpose-built system, as well as the cost benefits and robustness of an off-the-shelf product.

Why CGI?

PRODIS is CGI's solution purpose built for the operators in the UK North Sea.

Case Study

Due to the European gas directive, Ireland's national gas company (BGE) had to open up its transportation network to TPA. We were called in to design, develop and support its gas transportation management system (GTMS), based on PRODIS.

The market has been evolving ever since; while the Northern Ireland market retains a point-to-point regime, the Irish network changed from point-to-point to entry/exit. As a result, GTMS has been migrated to entry/exit. Now, PRODIS helps BGE manage the commercial aspects of both the Irish and Northern Ireland networks, despite radically different commercial regimes.

CGI helped BGE unbundle into separate transmission, shipper and distribution businesses; advised on business rules and codes of operations; run shipper workshops; and sat on industry boards that established the transportation framework.

CROSS for Tanker Fleet Management

Exploration	Production	Supply	Refining	**Distribution**	Retail
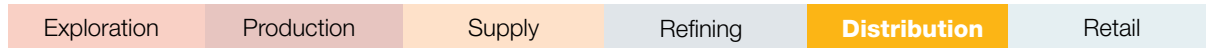
Oil companies and fuel distributors both share the challenge of minimising cost and maximising efficiency across the supply chain as they respond to increased competitive pressures and declining retail margins. The objective is to deliver the right bulk products to every customer, at the right time and at the lowest cost, whilst minimising stockholding and meeting customer service targets.

CROSS bulk product distribution has been developed to meet these specific requirements and more. CROSS is an order generation and delivery scheduling system that enables schedulers to optimise the distribution of fuel, other bulk liquids, chemicals and powders by road vehicle. This optimisation balances the objectives of minimising transport costs and reducing stock holdings, whilst also improving service levels.

Why CGI?

CROSS is demonstrating quantifiable benefits and savings in more than 20 countries in six continents, covering deliveries of gasoline, fuel oil, bulk LPG and chemicals to service stations, industrial, marine and aviation customers.

Case Study

An oil and gas super major wanted a system to ensure commercial customers and service stations always had the supplies that they required without tying unnecessary money into stocks, whilst minimising the cost of delivery. CGI's CROSS solution controls the logistics of the client's entire fleet, and using the just in time (JIT) delivery method, has resulted in cost savings of 7% and a 20-40% reduction in stock holding.

Customer Relationship Management

Exploration	Production	Supply	Refining	Distribution	Retail

Ensuring that your customers are happy and satisfied can be incredibly difficult: how do you make sure that the kind of service they receive at all times matches what you would expect to receive?

CGI can integrate CRM into your existing process landscape to deliver a unified view of your relationships, seamless processes and satisfied customers.

We can provide CRM onsite or online with a full range of system integration services based around the CRM platform, scaling up from a departmental level solution right through to a global enterprise. We have a successful track record of integrating disparate systems and implementing innovative solutions that deliver sustainable business benefits across sectors.

The use of CRM can lead to improved customer service through the provision of connected information, lower operational costs thanks to streamlined processes and faster case resolutions. In addition it can lead to better productivity, effective marketing with the help of accurate data and informed decisions and most importantly increased sales through improved insights and cross-sell collaboration.

Why CGI?

CGI is a Microsoft Gold Certified Partner and one of only a few Microsoft global system integrator partners. We're also a member of the Microsoft Dynamics Inner Circle, which is made up of the top 1% of its Dynamic Partners.

Case Study

An oil & gas super major wanted to have better insight into their customers in order to service them appropriately and consistently. The client required the CRM platform to add value to existing sales processes and assist the sales and marketing teams. CGI implemented the new CRM system based on Microsoft Dynamics to support the workflow of Contact Centre agents and other users of the CRM platform. The results were improved customer service and retention, lower number of data errors, reduced disputes and reconciliation errors and simplified customer set-up amongst other benefits.
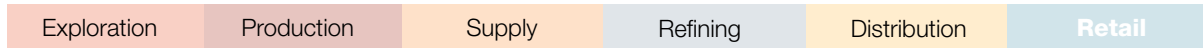
Fuel Card Services

Exploration	Production	Supply	Refining	Distribution	Retail

The fuel card industry is no longer the predictable business that it once was, and technology is evolving swiftly and rapidly altering customers' payments preferences. Customers value the benefits they deliver, and innovative payment solutions are proven to significantly increase customer loyalty for retailers, generating significant profitable growth opportunities.

CGI is the world leader in retail fuel card services with a range of products and applications that support the full card processing lifecycle as well as the underlying business processes.

Our fuel card platform is built on the latest technology to provide a fully integrated environment that offers high performance, scalability, reliability and a vast range of customer facing and operation support features including:

- A comprehensive integrated card platform that supplies issuing, acquiring, and authorising capability

- A modular supporting services wrapper that supplies

    - CRM to support campaign, opportunity and case management with integrated IVR

- Mobile and web based applications to support both fleet managers and drivers

- Comprehensive business intelligence platform for reactive, proactive and predictive reporting

- Payments and accounts receivables

- Extended Customer services

    - Real time fraud and security management

    - Anti-money laundering and reputation management

    - Loyalty schemes

    - Road services

We can offer our feature-rich, high performance fuel card platforms across a wide range of services from SaaS to fully managed services. The solution is fully modular so that a fuel card customer may use one or more modules in their current legacy environment to enhance their service. We can supply a BPO service to support card ordering, customer contact centre, transaction capture, invoice and collections.

Why CGI?

CGI systems process over 1.5bn cards transactions and manage in excess of $100bn in fuel card payments globally per annum making us the global leader in fuel card services.

Case Study

In 2011, CGI was awarded a 10-year $300 million full outsourcing contract by Shell. Under the contract CGI supports Shell's global fuel cards platform in more than 30 countries across Europe and Asia.

CGI

www.cgi-group.co.uk

enquiry.uk@cgi.com

cgi.com

With 68,000 professionals operating in 400 offices in 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors. Founded in 1976, CGI applies a disciplined delivery approach that has achieved an industry-leading track record of on-time, on-budget projects. Our high-quality business consulting, systems integration and outsourcing services help clients leverage current investments while adopting new technology and business strategies that achieve top and bottom line results.