Introducing CGI
The New Global SAP Service Provider

CGI
Experience the commitment®

We are the new Global SAP Service provider, Experience the Commitment®

Michael Roach, President and CEO of CGI, said at a recent Analyst Event: "The market will consolidate into 5 or 6 global players. We intend to be one of them". While establishing itself as a global leader CGI is also determined to differentiate by keeping close to our clients and their industries; by targeted investment and commercial models that work for our client's businesses.

INTRODUCING CGI

Last year CGI acquired Logica transforming us into one of the top 7 Global System Integrator's, the 2nd largest by market capitalisation, and one of the top 4 SAP Partners in EMEA. 4,000 of CGI's 69,000 professionals are SAP experts, working from 400 local offices, delivering global SAP capabilities locally.

CGI are a full SAP services lifecycle provider and experts in:

- SAP enabled transformation programmes and projects,
- SAP outsourcing, infrastructure hosting, systems integration, application management and related business process outsourcing services;

We are renowned for high client satisfaction scores, an excellent project 'on-time, on-budget' delivery track record and high SLA achievements for application lifecycle management services.

With extensive Industry expertise in Transport; Logistics; Utilities; Banking; Financial Services; Insurance; Oil & Gas; Telecoms; Retail and Consumer Products and Public Sector, CGI is committed to helping our clients achieve their business goals. Our client proximity operating model fosters local accountability to ensure your satisfaction and success.

TRUSTED TO DELIVER INNOVATIVE SAP SOLUTIONS ACROSS INDUSTRIES

Supporting our customer's goals, innovation is at the core of our business both from a technical and commercial perspective. We help clients in multiple industries optimise their SAP investment, drive new business opportunities and minimise time to market.

CREDENTIALS

CGI are a:

- Full lifecycle SAP services partner
- SAP Services Partner
- SAP Hosting Partner
- SAP Application Management Services Partner
- SuccessFactors Partner

with

- 600+ clients from over 20+ countries
- 4,000 SAP consultants
- A leading SaaS Cloud Proposition

The analyst;

- Ovum believe that we are the utilities market leader for mobility solutions, 'punching significantly above our weight'
- Gartner rank us as leader in the SAP EMEA Magic Quadrant

SAP Partner™

SAP® Certified
in Hosting Services

SAP Certified
in Application Management Services

- **HANA and Big Data** in Utilities. EDF trust CGI to deliver a 3 month HANA Proof-of-Concept, a global first on HR.
- **Mobility:** in Manufacturing and Services: Sitech, a company that delivers manufacturing, park safety, and health & environment services, trust CGI to deliver a new mobility solution using **SAP's Sybase Unwired** platform on an **Android** OS.
- **Cloud, SaaS:** in Postal & Logistics, Transport, Telecoms, Utilities, Media, Cloud and Retail. CGI have invested significantly in building a **SAP Billing and Revenue Innovation Management (BRIM)** software-as-a-service, available from CGI's private cloud for these industries.
- **Mobility:** in Utilities, Anglian Water not only trusts CGI to deliver the largest Sybase implementation in Europe, we won the **SAP Quality Award** for the project. Ovum's Report states "The biggest surprise of Anglian Water's Toughbook 2 project was its speed of delivery"
- **SAP Mergers, Acquisitions and Divestures:** UK Power Networks, and United Utilities trust CGI to carve-out / merge their SAP systems using **SLO**
- **Business Transformation:** 14 clients have trusted us to manage their business transformation programmes in recent years including Wiltshire Country Council, States of Guernsey and Nottinghamshire County Council

KEY DIFFERENTIATORS

Simply put, contact us if you want:

High client satisfaction	9.1/10
Exceptional service levels	98%
Track record of on-time, on-budget delivery	95%

60%   70%   80%   90%   100%

- Transformational SAP programmes
- Added value innovative SAP processes
- Highly differentiated client value propositions
- Global capability delivered locally
- A loyal company of consultants focused on your business outcomes

With over 68,000 professionals in 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors. Founded in 1976, CGI applies a disciplined delivery approach that has achieved an industry-leading track record of on-time, on-budget projects. Our high-quality business consulting, systems integration and outsourcing services help clients leverage current investments while adopting new technology and business strategies that achieve top and bottom line results. As a demonstration of our commitment, our average client satisfaction score for the past 10 years has measured consistently higher than 9 out of 10.

OUR APPROACH

Business First, Technology Second

Our proven methodology assures realisation of achievable business benefits. It assures your business is ready to adopt new processes and provides robust control of costs and timetable.

Focus on Capability Development

Vital to joint success is an approach that ensures synergy in combining the capacity and talent that exists in the Client with specialist expertise from CGI. We devote ourselves at the start of the programme to creating an effective joint team. We ensure rapid skill transfer and knowledge sharing as well as joint team building to empower and enable really high performance in a supportive environment.

We Do What We Say

Our on time / on cost track record is unrivalled for SAP implementation, and our commitment to quality is absolute, running at the core of our corporate values.

For more information please contact:

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