



Experience the commitment®



Never stop growing

A smarter back office for Government Procurement Service framework users

A key component of the government's strategy is to target savings in the back-office. You have had considerable experience of this with the previous Government Procurement Service payroll framework. Since 2002 this has been delivering savings and high levels of customer service to an ever increasing number of very satisfied clients. There is now an exciting opportunity to expand the range of services to a wider audience of government departments.

The new framework contract builds on the existing Payroll framework, extending eligibility from central government and police forces to the whole of the UK public sector. It offers a greater range of services encompassing HR transactions, finance and procurement software and training solutions.

Building on success

CGI has worked together with the framework consortium and its members for over nine years. During this time we have responded to your requirements and delivered consistently high levels of service, combined with year-on-year efficiency savings. We have also proactively developed and introduced new technologies and working practices that include:

- » mandatory requirements:
 - » electronic data interchange (EDI)
 - » revised PenServer interface(s)
 - » online pensions filing
- » business driven requirements:
 - » iPayview
 - » integrated Oracle E-Business Suite.

By working with HM Treasury initially, and, more recently with Government Procurement Service, we have attracted a new customer every six weeks on average to the existing framework, giving year-on-year savings to all.



Government Procurement Service

Efficient

Least amount of change with immediate savings of £1.8m per annum; reflecting efficiencies in our underlying cost structures.

Strong working relationships with consortium teams; we understand your requirements.

Optimum opportunity to attract new members; estimated cumulative savings of £10.6m per annum means that everyone benefits from the scale pricing incentives.

Small to medium size public sector bodies enjoy economies of scale and cost.

Effective

Proven service delivery and proven platforms offer continuity of service for existing members.

Sector-specific integrated payroll, HR and finance applications and associated services use optimum partners and solutions to suit current and future consortium members.

Choice of what to outsource and preferred platform.

Dedicated Account Management presence and nominated Account Managers at market sector levels to support the management of the consortium and user groups.

Accelerated growth of framework membership to drive further economies of scale. Proven ability: we grew the user base from the original 12 members to the current 80.

Excellent

Most highly rated payroll and HR service in the UK public sector in the 2010 customer satisfaction survey. Consistently ranked as better than "Good".

'UK Payroll Manager of the Year' 2010 to CGI's Joanne Byne, Framework's payroll delivery services manager.

Industry experts such as Norman Green, chair of BCS Payroll Group for 20 years and member of Government Consultative Committees, leading to greater fit of our solutions to evolving legislation. For example, we were the first UK employer to trade electronic PAYE data with HMRC .

Over the past four years our overall external assurance rating has improved from second highest to highest.

Over 500 years of combined experience in public sector payroll.

Extending these credentials into HR and Finance.

Economic

Immediate savings of on average 20% on payroll service charges.

Protection of investment made to date by the existing 80 framework members as any client can remain on their existing framework platform (e.g. ePayfact).

Zero up-front investment.

Enhanced service features with no extra costs.

Share the cost of mandatory change with other non-framework clients as well as across those within the consortium. Discounts for term commitments.

Putting framework clients first

As part of our programme of continuous improvement and enhanced customer service, we have responded to our clients' requirements by offering the following enhancements:

- » Tax and national insurance (NI) pay-over for standard fully and semi managed payroll clients
- » Online filing of P35 in the fully managed payroll service
- » One trial/preview run per pay period in the bureau and semi managed payroll service
- » More flexibility and an enhanced approach to support the take-up of automated fully managed payrolls which enables significant cost reductions to our clients
- » Net pay accuracy that is measured from first up delivery and reflected in the service credit regime accordingly
- » Free of charge "secure internet accessed" hosted Payview and PGP or Bcrypt secure mail option
- » A wide range of additional services included in the standard pay slip price for semi and fully managed clients
- » Investment in an Oracle HR and Payroll template.

Automated fully managed rates now available to all

CGI now offers a more flexible automated fully managed payroll service that pushes costs down for our clients. Clients either provide their payroll data in CGI's prescribed general interface format (GIF) or populate our standard excel data input templates. This data is then given to our ePayfact client, and subsequently the excel templates are converted into CGI's prescribed GIF by your Managed Payroll consultant for importing.

Imports cover the following areas of payroll data:

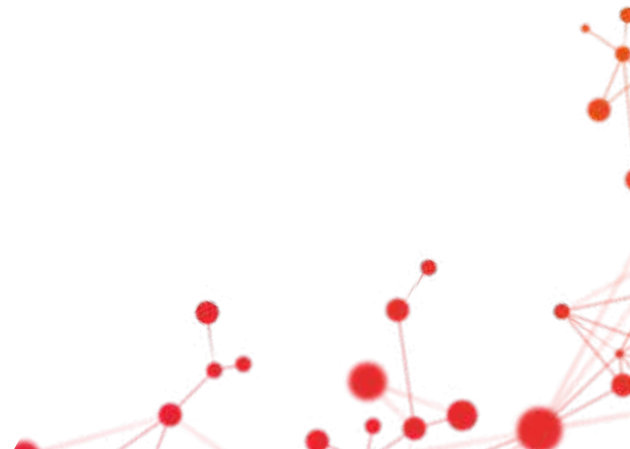
- » New joiners
- » Leavers
- » Static changes like bank details, address and title
- » Location details
- » Public sector pay changes
- » Permanent allowances and deductions
- » Pensions
- » Temporary and one off payments

Absence, If any, of the above data cannot be provided in CGI import format or in the excel templates, data entry transaction charges apply.



Whilst still attracting the discounted automated rate, payroll data that will still be keyed manually into the system are:

- » Organisational and payroll level data such as pay codes and pay groups
- » GS 470s
- » Transfers in or out
- » SS P1Ls
- » Court orders and attachment of earnings
- » Advances requested outside of the payroll process
- » Working pattern history
- » Pay code balance updates and retrospective pay slips
- » Tax forms (P45s, P46s P38(s))
- » National insurance (NI) reduced rate, exemption certificates and NI deferrals
- » Maternities (including MatB1)
- » Out of payroll payments for employees
- » Re-hires
- » Part time on medical grounds (PTMG)
- » Sick pay at pension rate (SPPR)
- » PenServer overrides
- » Employee level pay slip type overrides
- » Employee level detached duty indicators
- » P45 suppression for leavers



Minimising use of paper

Sustainability is important to Government Procurement Service and the UK public sector. We have proven leadership in the field, having reduced our own emissions by 23% in three years in the UK. Our package of service offerings has also been adapted to cater for the sustainability agenda such that paperless options will be cheaper than the standard hard copy pricing. For example, the iPayview (hosted, commercial-in-confidence) facility is now offered as part of the standard payroll service rather than as an additional extra - provided hard copy pay slips are switched off. It also has the additional benefit of allowing employees to access their pay slip information at anytime, anywhere.

Providing great tools at best cost

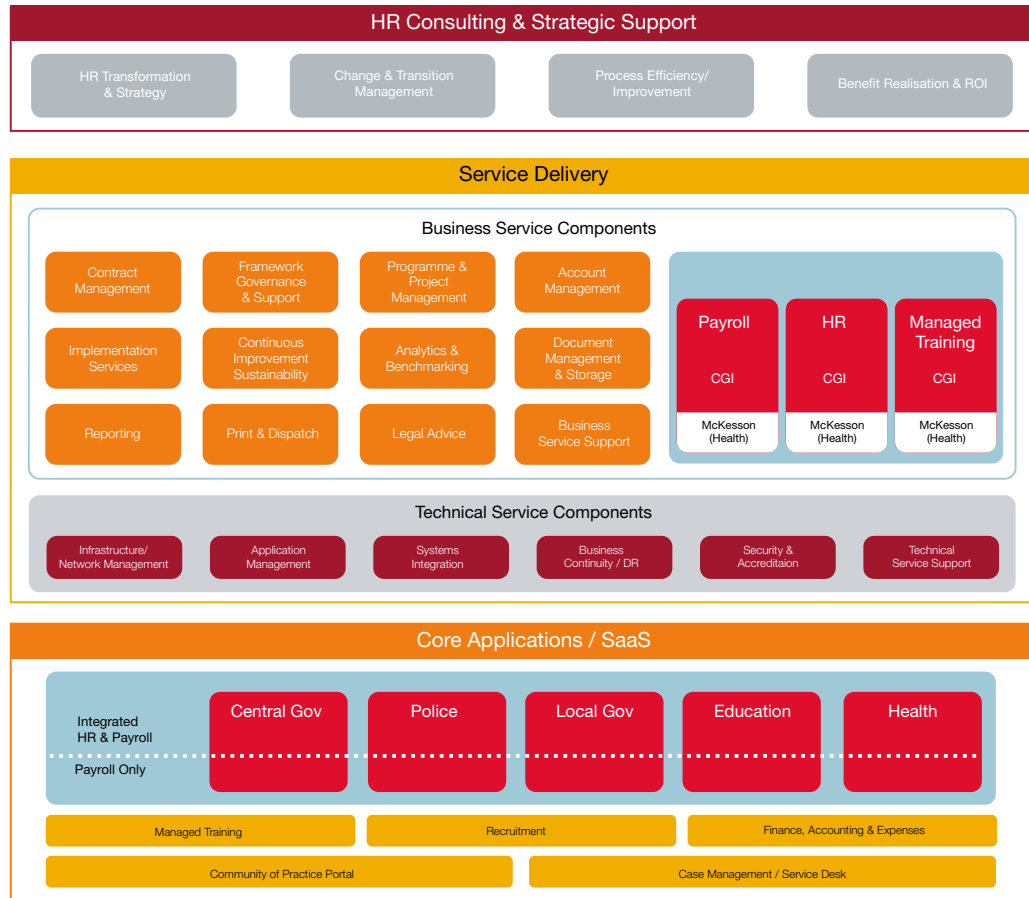
We recognise that some framework members require integrated HR and Payroll solutions, and have invested in an Oracle-based template for integrated HR and Payroll. Our BPO licence agreement with Oracle enables clients to enjoy a 'pay-as you-go' model, and avoid making large capital expenditure (CAPEX) investments. Even smaller organisations benefit from this tier-1 technology. Our future investment in Oracle will provide further functionality (including an integrated finance module) as well as smoother, quicker and economical implementations.

Our approach is based on the success of the current payroll model (ePayfact and Oracle) being used by our framework clients. Now that eligibility to join the framework has been extended to include health and local authorities, we have partnered with market-leading service partners and applications in these industries to ensure an appropriate fit for all parts of the UK public sector.

We have also significantly enhanced our range of offerings to offer our clients a one-stop-shop for all of their shared services and back-office needs. The new services span from a single consultancy day right up to full outsourcing of the HR function; and any combination of services in between.



New framework contract offering



Next steps

We have outlined the specific financial benefits in moving from the old contract to the new one. Take advantage of the significant savings on offer, without changing the platform and service type that your organisation currently receives. All you need to do is sign the call-off contract which the Government Procurement Service has negotiated on your behalf. Contact your Account Manager for further details.

For more information visit: www.cgi-group.co.uk/governmentprocurementserviceframework



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With over 69,000 professionals in 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors. Founded in 1976, CGI applies a disciplined delivery approach that has achieved an industry-leading track record of on-time, on-budget projects. Our high-quality business consulting, systems integration and outsourcing services help clients leverage current investments while adopting new technology and business strategies that achieve top and bottom line results. As a demonstration of our commitment, our average client satisfaction score for the past 10 years has measured consistently higher than 9 out of 10.

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